

CORONAVIRUS (COVID-19)



Education Restart – PHA Phone Line for Schools

From: Education Restart Programme

To: All Schools, Education Sector Partners

Date: 11 September 2020

Dear Colleague

I am writing to advise that the Public Health Agency has established a dedicated phone line to assist schools when there has been a positive (confirmed) test for coronavirus (COVID-19) in an educational setting. This phone line is operational from today and will be available from 8am to 5pm, 7 days a week. The phone number is 028 9536 0484.

The phone line will be staffed by specialist public health staff who will support you through the risk assessment process and provide guidance on next steps when a case of COVID-19 is confirmed in the school.

It is not a general helpline and your first port of call for general advice where there has been no confirmed case continues to be the New School Day guidance available on the DE website.

Kind regards

Education Restart Programme