

How to use...

The offers within Membership Plus are available exclusively to cardholders and are valid for you to enjoy with your guests. Your card is not transferrable and should not be used if you are not present at the venue.

Check before visiting

Most of the offers are redeemed in-store by presenting your card, some are redeemed online, over the phone, by printing a voucher from the Membership Plus website or by purchasing a pre-paid discounted shopping card in advance. Check the terms and instructions on the individual offer page to ensure you receive a warm welcome.

Ensure you take time to read the information on the **How To Use** and **FAQ** pages, found within **Help** on the Membership Plus website and app. It's worth knowing that Membership Plus discounts don't usually apply for special events, public holidays or in conjunction with any other offer, promotion or discount.

How do the shopping cards work?

Shopping cards from Membership Plus are a quick and easy way to make great savings on many top brands and retailers. Purchase your discounted shopping card for these retailers in advance, then use it online or in-store and top it up whenever you need to.

Can I suggest an offer?

Yes of course! Perhaps the hottest new restaurant has opened down the road from you or maybe your favourite place to go shopping isn't yet in Membership Plus? Please let us know via the **Suggest A Venue** page on the Membership Plus website or app.

What if my email address has changed?

You can still log into the website or mobile app using your registered email address and password. Visit **Your Account** to change any of your details including your email address, password or postal address. If you are unable to login, please contact the Membership Plus team and they will be happy to help.

I've forgotten my password!

If you cannot remember your password, please use the **Forgot Password** link from the login page on the website or app. You will then receive a reset link in your registered email inbox which will allow you to create a new password.

What should I do if my card is refused?

It's unlikely to happen, but if your card is refused at any participating venue, contact us straight away to let us know. All of the offers published within Membership Plus are covered by our money back guarantee – details of which you can find on our website.

Contact Us

Phone (from UK): 028 9052 2098
Phone (from ROI): 048 9052 2098

Email: info@membershipplus.co.uk
Website: www.membershipplus.co.uk