Principals' and Deputy Principals' Conference 2023





Workshop 7: The SER Process, a methodology of consultation and review; NCSE developments and strategic direction

A review of the SER process impacting school SNA deployment nationwide. This workshop presents a new model of methodology and partnership by NCSE in working with schools in meeting the care needs of students.

The model represents a strategic shift in NCSE engagement with the diverse voices of school leaders and stakeholders in meeting the complex needs of young people with additional needs in our schools.

NCSE CEO John Kearney and Helen Walsh, Head of Inclusion and Support Services will outline new developments in NCSE for 23/24 in supporting school communities further inclusive practice across the sector.

Workshop Presenter

Helen Walsh, NCSE

Helen is the current head of Inclusion of Education Support Services in the NCSE.

Helen worked initially as a subject and resource special education teacher in the community training workshop, post primary and special school sectors. She completed her Masters in Psychology in Glasgow University, Scotland in 2002. She returned to Ireland to work in St. John's education sector before commencing her work as a SENO with the NCSE in 2004. Helen moved into NCSE management in 2018 as a Team Manager for the Dublin North Team, and since October 2022 has taken up the role of Head of Inclusion and Education Support Service and membership of the senior executive in NCSE.