



An Roinn Oideachais
agus Scileanna
Department of
Education and Skills

Payroll Division Business Contingency Arrangements

Due to the Government Decision on the management of the health emergency in the education settings, the Department of Education & Skills (DES) has implemented remote working from home for Department staff. This includes the operation of the school staff payrolls on a remote basis.

The Department **will** continue to pay salaries and pensions to school staff as normal on a fortnightly basis.

Customer Service

In line with this decision, it is not currently possible to operate telephone lines. Accordingly, school authorities and school staff should **email** queries to the designated payroll email addresses listed below. Please quote your PPSN, teacher number and phone number in your email query.

Payroll Division Contact Details:

Payroll:

Primary Payroll
Post Primary Payroll
Non-Teaching Staff Payroll
Retired Payroll
OLCS IT support

Email addresses:

primtch_payroll@education.gov.ie
PPpayroll@education.gov.ie
NTSpayroll@education.gov.ie
RTPS@education.gov.ie
onlineclaims@education.gov.ie