How To Clear Browser Cache and Cookies:

The following guide applies to Google Chrome, Microsoft Edge and Mozilla Firefox.

1. Open your browser.

2. On the address ribbon in the top right hand corner of your browser screen, select the three dots/ellipses.

3. Select Settings from the dropdown.

4. In the newly opened Settings tab, navigate to the Privacy settings:

If you are using Google Chrome, go to Privacy and security.

If you are using Microsoft Edge, go to Privacy, search and services.

If you are using Mozilla Firefox, go to Privacy and security.

5. Click Clear Browsing Data.

6. Set the time range to all time (this is automatic on Firefox).

7. Tick the checkboxes for cookies and other site data as well as cached images and files (cached web content on Firefox). You do not need to clear your browsing history.

8. Click clear data. Note, this will sign you out of any sites which you had previously signed into.