





Working Together

DEALING WITH DIFFICULT PUPIL SITUATIONS

BRONAGH WRIGHT INTRODUCTION

- 20 years secondary school teacher
- 13 years in EOTAS/ETA/Hospital School
- 12 Years BOG experience
- Vice Chair of NEU SEND OF in England
- Group member of the SEN Workload Review in NI
- Current secretary of NEU NI
- Current Job



SOURCES

- Social behaviour and emotional wellbeing
- EA Positive Behaviour Policy Resources
- EA Positive Behaviour Toolkit Policies
- Safeguarding & Child Protection in Schools JUNE 2022
- DE Good behaviour leaflet
- DE Circular 13 of 2021 Restraint and Seclusion
- Effective Responses to Bullying Behaviour (January 2022)
- Circular 2022/02 Children Who Display Harmful Sexual Behaviour

UTU, INTO & NEU specialists and solicitors.

WHY MIGHT WE HAVE DIFFICULT SITUATIONS TO MANAGE?

- Large class sizes
- Mixed age groups and mixed ability classes
- Undiagnosed pupil learning needs
- Lack of knowledge and communication
- Insufficient funding for classroom supplies and resources
- Poor accommodation
- Increase in workload
- Pressures on school structures and supports due to the above
- Post Covid





CURRENT ISSUES FACING PUPILS

- 2 years of disrupted education
- Poverty
- Child abuse and neglect
- Bullying (including cyber)
- Violence
- Eating disorders/hunger
- Drugs and the Vape trend

- Increase in mental health issues and lack of appropriate support
- Unstable home settings
- School absence and refusal to attend
- Expulsions
- Self harm and related abuse
- Lack of one clear policy/strategic approach to manage behaviour in NI

REALITY

LOW LEVEL BEHAVIOURS THAT MAY BE CHALLENGING

- Pupils not prepared and lacking homework/unprepared for the school day
- Low level classroom disruption
- Repetitive behaviour that disrupts the class for others
- Repetitive behaviour that is hindering learning and progress- meant to distract or divert
- non attendance
- Non engagement

EXTREME BEHAVIOURS THAT MAY BE CHALLENGING

- Aggressive behaviour /Damage of property
- Persistent Bullying
- Pupils under the influence of suspected drugs /at risk to themselves and others
- Lack of respect for boundaries
- Physical and emotional violence
- Lack of engagement and progression
- Repetitive breach of school rules /policy

Always think behind the behaviour- what is it telling you?

WHAT WOULD YOU DO IF A COLLEAGUE OR PARTNER BEHAVED LIKE THAT?



GOOD PRACTICE

- Be prepared
- Know your pupils what does this mean- do you research?
 Use LSA's appropriately
- Understand your audience reality of that? Class make up /ability /learning styles
- Use the support within the school /know your policies/set up teams if necessary
- Record and communicate
- Refer for support services / PBS/PPBS. EWO/SS HUBS SA etc....
- Seek advice from Multidisciplinary teams /operation Encompass

EASY WINS

FIRST CONTACT- SO IMPORTANT

BE PREPARED WITH RESOURCES

DEAL WITH REPETITIVE FIXABLE ISSUES AS A TEAM

UNDERSTAND BEST PRACTISE
COMMUNICATION

COMMUNICATE WITH PARENTS
GUARDIANS/SUPPORTS

USE POSITIVE MODELS TO CHANGE

To Do List

Use Sims for recording ... try not to make it repetitive – no personal opinions- read previous to look for patterns- visit colleagues who have found best practice in managing pupils needs. Might be you... offer to help Note actions and targets -Record communication with supports Look at the full picture and discuss Plan as a Team always with the pupil in mind

ONE TIME IS OK.... THEN

- You need a plan
- You /group /LSA may benefit from extra training to understand and manage pupil needs
- Model good positive behaviours, use this to be clear about what you expect.
- Restorative practice/resolution meetings -how did that make you feel, what could you
 have done better, if that happened again what would you do. Be clear about what happens
 next?
- Very good digital tools available
- Complete risk assessments/ risk reduction plans /safety plans, as a team
- Communicate plan with all involved and review
- Reward good practice/ simple and effective

IN SCHOOL

- Communicate with your peers
- Look for patterns after lunch / period of the day/ days of the week/subjects etc- what does that tell you?
- Use PPA time /time budget effectively
- Use peer pressure pupils want to generally fit in- human instinct
- Youtube Clip
- Understand that pupils learn differently / deliver to their needs

NOT SO EASY

- If you are vulnerable- example what to do?
- Very difficult situation-example?
- Extreme aggressive repetitive behaviour- examples is this ok?
- Never feel you are on your own
- Communicate to colleagues / Management/BOG in line with policy/procedures
- Record and report back up conversations with emails
- Seek union advice /talk to your Rep use the excellent PRSD opportunities and resources
- Understand systems for support